

Patient Safety Incident Response Framework Conference

Wednesday 28th June 2023, 09:30-16:00

Macdonald Burlington Hotel, Burlington Arcade, 126 New St, Birmingham B2 4JQ

Programme

The Patient Safety Incident Response Framework (PSIRF) was published in August 2022 and replaces the Serious Incident Framework. This conference – supported by [MPS Partnerships](#) – aims to explore the practicalities of implementing PSIRF and ensuring the focus is on learning from improvement. There will be extended focus on learning, speaking up for safety, just culture and quality improvement; and updates from a PSIRF early adopter site and the Care Quality Commission (CQC).

09:30 – 10:00 **Registration and networking**

10:00 – 10:05 **Chair's welcome**

Dawn Hodgkins, Director of Regulation, IHPN

10:05 – 10:20 **Opening Remarks**

Tracey Herlihey, Head of Patient Safety Incident Response Policy at NHS England

10:20 – 11:00 **Speaking Up & Just Culture**

In this session we will hear about the principles of a just culture and the importance of speaking up, and exploring why a safety culture is so important for both patient and clinician safety and wellbeing.

Dr Katie Grant, Risk Prevention Medico Legal Lead, The Medical Protection Society (MPS)

11:00 – 11:30 **How Quality Improvement fits in to the new PSIRF framework**

This session will explore how we can bridge the gap between patient safety and quality improvement and how PSIRF is an opportunity to bring greater alignment between quality improvement and patient safety.

Deborah Widdowson, Assistant Director of QI and Midlands Regional Patient Safety Specialist

11:30 – 12:15 **Shared learning: Bevan Brittan & West Suffolk NHS Foundation Trust Early Adopter Site**

This session provides an opportunity to hear from an early adopter site and will focus on shared learnings and key takeaways.

Hannah Taylor, Partner, Bevan Brittan.

Lucy Winstanley, Head of Patient Safety and Quality, Patient Safety Specialist, West Suffolk NHS Foundation Trust

Megan Pontin, Patient Safety Incident Investigator, West Suffolk NHS Foundation Trust

- 12:15 – 13:15** **Lunch and networking**
- 13:15 – 13:45** **Regulation & Assessment: PSIRF and the single assessment framework**
In this session, CQC will share insight in to how PSIRF aligns to CQC’s strategic ambitions, how it fits in to the single assessment framework and the new regulatory approach, and some specific implications for the independent healthcare sector.
Claire Land, Policy Manager, CQC
- 13:45 – 14:15** **Implementation of Patient Safety Partners – Key benefits & challenges**
This session will consider the challenges and take away messages for the implementation of Patient Safety Partners, the positive outcomes of patient safety partners and the importance of early engagement with the Executive team.
Melanie Whitfield, Associate Director of Patient Safety, Clinical Governance and Risk Management, Trust Patient Safety Specialist, Kingston Hospital NHS Foundation Trust
- 14:15 – 14:30** **Refreshment break**
- 14:30 – 15:00** **The role of the NHSE commissioned Academic Health Science Network Patient Safety Collaboratives**
This session will provide an opportunity to discuss the role of AHSN patient safety collaboratives, how they have been supporting the five NHSE National Patient Safety Commissions; and the current focus on System Safety and PSIRF in particular.
Wendy Stobbs, Head of Programmes, Health Innovation Manchester AHSN
- 15:00 – 15:30** **Staff member feedback: Experience and learnings from being involved in an incident**
During this session we will learn how it feels to be involved in a patient safety incident and what learnings we can all take away when supporting staff through an incident.
Emma Watson, PSIRF Implementation Lead, Circle Health Group
- 15:30 – 15:50** **How can we improve collaboration and learnings from each other? (panel session)**
In this final session, the panel will consider what we can do to improve collaboration with each other and key stakeholders in the independent sector and increase learning from patient safety incidents.
- Chair:** *Dawn Hodgkins, Director of Regulation, IHPN*
Speakers: *Dr Katie Grant, Risk Prevention Medicolegal Lead, Medical Protection*
 Deborah Widdowson, Assistant Director of QI and Midlands Regional Patient Safety Specialist
 Wendy Stobbs, Head of Programmes, Health Innovation Manchester AHSN
 Emma Watson, PSIRF Implementation Lead, Circle Health Group
 Hannah Taylor, Partner, Bevan Brittan LLP
- 15:50 – 16:00** **Closing remarks**
Dawn Hodgkins, Director of Regulation, IHPN
- 16:00** **Close**