

# Working together during covid19

NHS and independent hospital partnerships  
one year on from the start of the pandemic



# Foreword

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The coronavirus pandemic has tested the health service, and indeed the country as a whole, like never before. But this last year has also been a time when healthcare providers have truly stepped up to the plate, with staff showing an extraordinary commitment and determination to ensure patients can continue to get the treatment they need in the most challenging of circumstances.

Looking back at early March 2020, images of overwhelmed healthcare systems in other countries made plain the need for urgent and rapid action to protect the NHS and patients.

And as part of their work to free up an additional 30,000 extra hospital beds to deal with the pandemic, in late March 2020 NHS England announced a historic partnership with the independent hospital sector, resulting in almost 30 independent hospital groups (representing around 200 individual sites) making available their resources to the NHS to ensure the health service had enough capacity to deal with any surges in the virus and that vital NHS treatment could continue. This included the almost 8,000 hospital beds, 1,200 ventilators, and more than 10,000 nurses, 700 doctors and 8,000 other clinical staff in the independent hospital sector, all being made available to the NHS “at cost”, meaning no profit was to be made.

As part of this partnership agreement, we saw whole independent hospitals completely repurposing their facilities and transforming into specialist NHS cancer centres over the course of a weekend; with many providers going from delivering just one core speciality to as many as ten in just a few weeks, and some hospitals delivering complex cardiology, maternity and gynaecology, and stroke rehab services for whole regions on behalf of the NHS.

And whilst these arrangements have varied since last March, one year on, over three million NHS operations, consultations, scans and tests and chemotherapy

sessions have been delivered by independent hospitals under the contract, including over 160,000 cancer and cardiology treatments. This is a testament to the tireless work of teams in both the NHS and independent sector to go above and beyond for patients, and which this report shines a light on.

Looking ahead, with millions of people now being vaccinated against covid19 and a reduction in the numbers of cases reported, there is now thankfully light at the end of the tunnel. However, the health service will continue to grapple with the repercussions of the pandemic for many years to come, not least in beginning the hard work of clearing the backlog of treatments that have built up during the last 12 months whilst still managing Covid patients in hospital and in the community.

So while the national partnership agreement will conclude at the end of March this certainly does not mean the end of independent sector support for the NHS. Quite the reverse. Independent providers are committed to supporting the NHS and building on this partnership working – locking in some of the key innovations that have come about during the pandemic, and ensuring patients can access the care they need in their local communities.

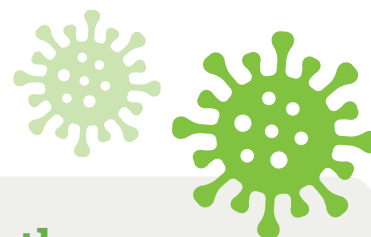
**David Hare**  
Chief Executive, IHPN

**One year on, over three million NHS operations, consultations, scans and tests and chemotherapy sessions have been delivered by independent hospitals under the contract.**



# Working together during covid19

Since the end of March 2020 independent hospitals have made available to the NHS



**8,000**  
beds



**1,200**  
ventilators

**10,000**  
nurses



**90%**

of independent hospital theatre time made available to the NHS was used for treating patients

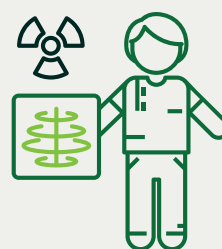
**12 months** on independent providers have delivered over **3 million** NHS procedures including:

**160,000**  
cancer and cardiology treatments

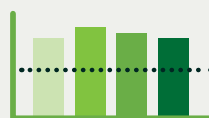


**1.8m**  
outpatient appointments

**500,000**  
diagnostics tests conducted



Independent hospitals have **consistently outperformed** the targets set for them by the NHS



**>2,000** NHS junior doctors have undertaken their training in independent hospitals during the pandemic



# Aspen Healthcare

As part of the national response to the covid19 pandemic, Aspen Healthcare has been proud to support the NHS. The past 12 months has seen the delivery of more than 63,000 NHS patient interactions across Aspen's four hospitals and two of its day surgery clinics, including time-critical operations, diagnostic scans and outpatient appointments.



Across the Aspen Healthcare Group, their hospitals have worked collaboratively with some of the country's largest NHS Trusts including St George's, Barts Health NHS Trust, Sheffield Teaching Hospitals NHS Foundation Trust and Barking, Havering and Redbridge University Hospitals NHS Trust, delivering almost 12,550 urgent and time-critical operations; almost 39,000 outpatient appointments; almost 13,000 urgent scans and over 63,000 NHS patient interactions.

During the first peak in the spring of 2020, Aspen's hospitals also loaned significant numbers of anaesthetic ventilators and other essential equipment to support the establishment of the Nightingale Hospitals. Since then, their support for the NHS has evolved and extended beyond traditional surgery, with Aspen's teams also supporting paediatric dental cases and creating outpatient space for Parkinson's Clinics and Falls Clinic, as well as providing a step-down facility for ambulatory trauma cases, plastics and diagnostics for St George's Hospital, and providing urgent urology and orthopaedic treatment for Sheffield Teaching Hospitals NHS Foundation Trust patients requiring time-critical procedures.

over  
**63,000**  
NHS patient  
interactions

“

This partnership with our friends at The Holly Private Hospital has delivered a quick, safe, and high quality service, ensuring our patients continue to receive the high level of care they need and deserve. Such an arrangement is testament to the behind the scenes hard work of the teams at Barking, Havering and Redbridge University Hospitals NHS Trust, Homerton University Hospital Foundation Trust, Barts Health NHS Trust and The Holly, and is a positive example of how the NHS and private sector can work together.

Lee Basso, North East London Independent Sector Programme Director



# Circle Health Group

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Circle Health Group, the owner of BMI Healthcare, has worked in close collaboration with the NHS during the covid19 pandemic, delivering over 640,000 patient episodes including over 84,000 admitted procedures and in excess of 105,000 diagnostic outpatient appointments. In addition, the group has provided staff and equipment (including ventilators) to local NHS Trusts, especially in the early months of the pandemic, and has hosted over 700 NHS junior doctors in their hospitals as part of their medical training.

Delivered over  
**640,000**  
patient episodes

BMI The Beaumont Hospital has been heavily involved in supporting the Royal Bolton Hospital throughout the pandemic, having started to undertake additional activity for the Trust in the first week of April 2020. A strong working relationship between the sites meant the Royal Bolton Hospital could quickly transfer its entire haematology service and specialist team to the Beaumont for a period of nine months. This quick turnaround enabled thousands of consultations and over 1,000 blood cancer day case treatments to take place. In addition, the Beaumont performed over 1,200 MRI scans and over 150 urgent cancer operations for local NHS patients, while also supporting the Trust with managing its entire urgent outpatient gynaecology cancer two-week wait service, treating over 1,000 more patients. In the initial months of the pandemic, 11 members of staff also volunteered to work at the Royal Bolton Hospital during the first surge.

In January 2021, the Beaumont team responded to a request to support the local Trust with breast cancer surgery due to the most recent covid surge. Over 50 patients have received life-saving cancer surgery at the Beaumont since, and the hospital continues to support the Trust with a range of services for local NHS patients.



**We have been working closely with our colleagues at BMI Beaumont Hospital throughout the pandemic. In such an unprecedented situation, the strong relationships we had built with the Beaumont team were vital to ensure the Royal Bolton Hospital could ramp up its response to the pandemic, while minimising disruption for our other patients requiring urgent care. Our partnership has enabled us to reduce waiting times and ensure that those currently in need of treatment receive it as soon as possible.**

**Andy Ennis**, Chief Operating Officer at Bolton NHS Foundation Trust

# Cromwell Hospital



The Cromwell Hospital in Kensington, London, has supported the NHS throughout the covid19 pandemic. In March 2020, the hospital was appointed by NHS England to support the Royal Marsden Cancer Hub, ensuring cancer patients could still access the urgent treatment they needed, and the hospital also accelerated the opening of its brand new 10-bed intensive care unit to help deliver critical care. The former intensive care unit was also repurposed into a high dependency unit.

Between March and September, the hospital performed over 900 time-critical cancer surgeries, including breast, urology, gynaecology, colorectal and endocrine surgery for patients from several local NHS Trusts through the Royal Marsden Cancer Hub. In addition to cancer care, the hospital also provided dialysis and medical step-down care for NHS patients from local Trusts.

Over  
**1,300**  
time-critical  
surgeries since  
March 2020

After the central London contract with the NHS finished in September 2020, the hospital has continued to work with the Royal Marsden and other local NHS Trusts on an individual basis. This has included cancer care, diagnostics, and cardiac care. The team have performed almost 400 time-critical surgeries since September and delivered over 650 nights of care.

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Since April last year, over 5000 patients from London and further afield have been able to have surgery so far thanks to our Cancer Hub alone, with many more benefiting from the models we helped set up across London and around the country.

By having an overview of ICU bed capacity and surgical expertise, we have been able to match each patient to the right team in the right location throughout the pandemic, whether at The Royal Marsden or at Cromwell Hospital. After reconvening the Hub in January to face the second 'wave' of COVID-19, we now look forward to working with Cromwell as we all move through recovery, and planning for peaks in demand on the other side.

**Dr Nicholas van As**, Medical Director at The Royal Marsden NHS Foundation Trust.



# HCA Healthcare UK

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Delivered  
care to over  
**14,000**  
time-critical  
NHS patients

HCA Healthcare UK has been proud to support the NHS in the national response to covid19. In total, HCA UK made available over 800 beds, 1600 employed nurses, healthcare professionals and theatre practitioners, 77 ITU beds, 33 HDU beds and 38 theatres. HCA UK also provided vital equipment to the NHS included 29 ventilators, 17 anaesthetic machines, 108 syringe pumps and 20 volume infusion pumps and, 7 haemofiltration units.

As a result of their collaboration with leading NHS Trusts including UCLH, Guy's and St Thomas', Kings, Royal Free, Imperial and Chelsea and Westminster, The Christie and University Hospital of South Manchester NHS Foundation Trust, HCA UK have delivered care to over 14,000 time-critical NHS patients including those needing complex cardiac and cancer surgery as part of NHS cancer hubs in London and Greater Manchester, as well as the Pan-London and London Emergency Cardiac Service. They have also delivered over 200 NHS babies, and undertaken over 50 complex paediatric surgeries.



**We're able to treat high risk cancer patients in a safe environment where we can control who goes in and out of the building. A huge amount of logistical work is going on behind the scenes, but from a patient perspective we've made it as seamless as possible.**

**Dr Majid Kazmi**, Consultant Haematologist, Chief of Cancer Services at Guy's and St Thomas' NHS Foundation Trust and London Bridge Hospital

# Healthcare Management Trust St Hugh's Hospital

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During the pandemic the Healthcare Management Trust's (HMT) St Hugh's Hospital (SHH) were amongst the first independent facilities to form part of the local Gold Command Group, initially upskilling their entire workforce and preparing a covid step-down model in support of the local trust, before zoning the hospital to become Covid secure and safely reintroducing elective surgery.

SHH engaged with multiple local NHS Trusts to identify the most clinically appropriate patients within travelling distance of Grimsby, with new relationships formed with Hull and Lincoln NHS Trusts alongside the existing partnership with North Lincolnshire and Goole NHS Trust. Collectively, an Indicative Activity Plan was built and the hospitals are on track to exceed their planned patient throughput, whilst maintaining outstanding patient outcomes and direct feedback. Working with three Trusts has allowed SHH to optimise their case mix and deliver the greatest possible benefit to the wider healthcare system, and in total over 13,000 NHS procedures have now been delivered by SHH, including over 8,000 outpatient appointments and 3,000 diagnostics tests.



**>13,000**  
NHS procedures



**There has been clear leadership and direction from the St Hugh's Hospital Director, with the wider St. Hugh's team having a can-do approach. The provider has been very proactive and has reduced the burden on the acute trust by contacting patients to make them aware that they could be treated at St Hugh's. When speaking to patients they are providing assurance and answering any questions that arise, this approach has resulted in significant volumes of patients being transferred and treated.**

**Roger Height**, Head of Commissioning, NHS ARDEN and GEM CCG

# Horder Healthcare

Horder Healthcare's McIndoe Centre and Horder Centre have worked closely with their local NHS Trust partners throughout the pandemic, delivering over 26,000 NHS procedures since last March.

The McIndoe Centre in East Grinstead has worked in close coordination with the Queen Victoria Hospital NHS Foundation Trust (QVH), allowing hundreds of patients from across Kent, Surrey and Sussex to receive vital cancer surgery at QVH. An arrangement was made at the beginning of April 2020 for The McIndoe Centre to treat patients suffering from maxillofacial and plastics trauma. Surgery was performed in The McIndoe Centre's theatres, with one theatre available 24 hours a day to ensure limb threatening injuries could be treated immediately. The medical and anaesthetic teams consisted of QVH staff, and the theatre, ward and outpatient teams were a combination of The McIndoe Centre and QVH staff working together.

> **26,000**  
NHS procedures



The Horder Centre has also supported and worked closely with their local NHS trust, Maidstone and Tunbridge Wells Hospital (MTW), and treated patients who had broken hips (clinically described as the fracture neck of femur pathway). Through a successful collaboration with MTW, an effective pathway was developed for this patient group with patients assessed at Tunbridge Wells A&E Department and then admitted to The Horder Centre for their subsequent

hip surgery and rehabilitation. The multidisciplinary team comprised of a combination of staff from both MTW and Horder Healthcare and this integrated way of working resulted in superb care for the patients.

“

Working with The McIndoe Centre has meant trauma patients can still come to our site in East Grinstead and be treated by our clinical team but in a different building, with additional measures in place to keep our patients and our staff safe. Such an arrangement is testament to the behind-the-scenes hard work of the QVH and The McIndoe Centre teams and is a positive example of how the NHS and private sector can work together.

**Steve Jenkin**, Chief Executive of Queen Victoria Hospital NHS Foundation Trust (May 2020).

# KIMS Hospital

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KIMS Hospital, the largest independent hospital in Kent, has played a significant role since the start of the covid19 pandemic by working closely with three NHS Trusts; Maidstone and Tunbridge Wells (MTW), Dartford and Gravesham (DG) and Medway (MFT) – delivering over 23,000 NHS procedures since March 2020. In addition, KIMS Hospital's Medical Centre in Sevenoaks has acted as a vaccination centre for local people, delivering vaccines to over 13,000 patients.

**23,000**

NHS procedures.

Delivered vaccines to

**>13,000**

patients

KIMS Hospital's role has been to support patient care, including providing specialist clinical practitioners (ODPs) to support the care of covid19 patients onsite in both MTW and MFT critical care units. KIMS Hospital itself has opened rapid access cancer outpatient and specialist cancer diagnostic clinics; run daily cancer surgical lists for gynae-oncology, urology and colorectal cancers; supported regular lists through the cardiac intervention suite, including rapid access chest pain clinic patients; managed a stroke rehab ward, working in close collaboration with the occupational therapists and physio teams from MTW who have been based at KIMS Hospital; and established eye-trauma outpatient and surgical service. Since the second lockdown, KIMS Hospital have also provided a cancer service for breast cancer patients.



**By using (KIMS Hospital) facilities, we have kept the gynae cancer pathway fully open throughout the pandemic, ensuring that patients have access to adequate diagnostics and treatments without delay. Relocating stroke rehabilitation to KIMS Hospital has provided effective protection and a fully 'green' pathway for some of our most vulnerable patients.**

**The CEO and MD** from one of the local NHS Trusts

# King Edward VII's Hospital

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King Edward VII's Hospital is proud to have supported the NHS throughout the pandemic this last year. When the pandemic first took hold, the hospital was quick to respond, understanding that NHS and private providers would be required to work in partnership as one healthcare system in order to treat covid19, as well as continuing to deliver time critical treatment.

It took just 48 hours from the hospital suspending all non-urgent private elective work on 20th March 2020 to have all three of its operating theatres up and running with full lists of urgent NHS cancer operations on Monday the 23rd March.

Patients that required time critical cancer and benign surgery were able to access the treatment they needed, as the hospital supported several London NHS trusts. By committing all available resources, to date over 1,000 NHS patients have had the operations they urgently needed at King Edward VII's.

The hospital also provided vital equipment to the NHS, including ventilators, to help treat seriously ill covid19 patients, and many staff from across the organisation volunteered to work at the Nightingale Hospital.

A particularly strong and successful partnership was forged between King Edward VII's Hospital and Imperial College Healthcare NHS Trust, and King Edward VII's continues to work with Imperial College Healthcare NHS Trust and Barts Health NHS Trust, carrying out urgent cancer surgery.



over  
**1,000**  
NHS operations



**The Independent sector providers played a vital role in allowing the NHS Trust hospitals to tackle the covid19 pandemic. By providing pathways and capacity at incredibly short notice, it allowed the Trusts to focus on their key priorities of urgent and emergency care, and standing up significant increases to their critical care networks.**

**King Edward VII's Hospital have a long history of working with Imperial College and it's medical staff and could therefore stand up and help out very quickly, which was essential in the early days of the pandemic. From both a patient and a Trust perspective, working with King Edward VII's has been a huge success for all concerned."**

**Nick Fox**, Commercial Director of Imperial College Healthcare NHS Trust

# The London Clinic

The London Clinic is proud to have been a partner to the NHS throughout the covid19 pandemic, hosting over 4,000 patient days for NHS patients. This includes the delivery of more than 1,650 inpatient/day case episodes, and a similar number of surgeries; nearly 1,000 MRI/CT and breast scans, along with 18,300 pathology tests.

>1,650  
inpatient/day  
case episodes.  
1,000  
MRI/CT and  
breast scans.

Throughout the pandemic, The London Clinic has supported the NHS with the delivery of urgent and complex care including robotic prostatectomies using their new da Vinci Xi robot; urgent cancer surgery in adrenal cancer, gynaecological, HPB and colorectal; live renal transplants; bone marrow stem cell transplants; vascular surgery; and endoscopies.

As part of their contract with the NHS, The London Clinic granted temporary Practising Privileges to 69 junior doctors, as well as 135 NHS consultants from the Royal Free, UCLH and London North West University Hospital, permitting them to carry out urgent NHS work at The London Clinic.

This specific NHS covid19 contract came to an end on 8 September 2020, though their support of the NHS continued on an informal basis, and in early January, The London Clinic again began supporting the NHS by supporting a number of London Trusts to carry out their work at The London Clinic.



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Teams from NHS providers Barts Health and St Mark's Hospital have been working seamlessly with The London Clinic so we can continue to treat our local people. The London Clinic has been fantastic in supporting our complex work including treating gynaecological cancers, HPB, interventional radiology, and complex colorectal. This collaboration has meant we can keep our cancer services running, giving our patients the care and treatment they so urgently need.

**Komal Whittaker-Axon**, Managing Director of the North East London Cancer Alliance

# Nuffield Health

Nuffield Health's 31 hospitals have cared for and treated over 270,000 NHS patients since March last year, including those with covid19, orthopaedic conditions, as well as those requiring urgent surgery and cancer treatment. As part of this partnership, 660 NHS junior doctors worked within Nuffield Health's network of hospitals last year as part of their training. In addition, over 60 Nuffield Health employees have been seconded into NHS trusts to support NHS intensive care, oncology units and vaccination teams during the pandemic. Nuffield Health's 14 nurseries have also cared for the children of NHS and other key workers during the pandemic.

More than  
**270,000**  
NHS patients  
treated

During the pandemic, Nuffield Health's Plymouth Hospital has supported University Hospitals Plymouth NHS Trust (UHP) by caring for NHS patients with cancer, undergoing orthopaedic care, and those with minor injuries - allowing the NHS Trust to ensure capacity within Derriford Hospital, focusing care on patients with covid19. The NHS Trust's oncology department moved into Nuffield Health's Plymouth Hospital after an intensive, fast-paced relocation project. This saw Nuffield Health's Plymouth Hospital set-up with the essential medical equipment, pharmaceuticals, IT network capabilities and clinical governance



collaboration implemented to run the NHS oncology department safely and effectively for cancer patients. Nuffield Health's hospital team, both clinical and non-clinical, received essential oncology training to ensure all staff were upskilled appropriately. The training was successfully achieved through a unique collaboration between Nuffield Health, UHP, Mustard Tree Macmillan Centre and St Luke's Hospice Plymouth.

“

In this time of great challenge, anxiety and stress to patients and staff, it's with great pride we have watched teams of staff come together and continue to deliver the best care and service to our patients. We've watched them smile, laugh and work incredibly hard to set this service up quickly and efficiently. Thank you to everyone who helped make this happen from transport teams, porters and cleaners to clinical and non-clinical teams across all providers.

**Sian Dennison**, Head of Nursing Cancer and End of Life, and **Sarah Flavell**, Cluster Manager Oncology and Haematology, from University Hospitals Plymouth NHS Trust

# One Healthcare

Throughout the covid19 pandemic, One Healthcare's Hatfield and Ashford Hospitals have been proud to offer their support to the NHS and have delivered over 11,000 NHS procedures since last March. During the first peak of the pandemic, the majority of NHS patients seen at One Hatfield Hospital were awaiting time-critical, urgent surgeries, including many patients needing urgent treatment for head and neck cancer, and children needing urological surgery.

Since then, One Hatfield Hospital has varied its support over the weeks and months throughout the pandemic to meet the needs of the local NHS Lister Hospital - receiving large numbers of patients awaiting diagnostic investigations such as MRI scans, CT Scan or X-ray and providing some of the answers needed at a worrying time.



**11,000**  
NHS procedures

One Ashford have also housed East Kent Hospital Trusts' mobile CT unit and for the month of March is housing their Mammography Mobile unit on site as the NHS breast screening service starts up again. The hospital is also supporting the delivery of Cardioversions (a medical procedure that restores a normal heart rhythm in people with certain types of abnormal heartbeats). EKHUFT were struggling to find space during the pandemic for their regular Cardioversion theatre sessions in their Trust, and using One Ashford's Endoscopy suite they held biweekly cardioversion sessions, providing their own theatre and ward staff to support the Trust's cardioversion nursing and clinical teams.

“

Without the support of One Ashford Hospital we wouldn't have been able to continue with this vital service and we really thank the team for all their support and cooperation in this joint working endeavour. Together we are going to continue with this arrangement as patients really appreciate the care they have been given.

**Tania Jankowski**, Cardioversion Sister from the East Kent Hospital

# Optegra Eye Healthcare

Optegra Eye Health Care has long worked with the NHS to provide ophthalmic procedures across the UK and since the pandemic, these services have increased significantly, as Optegra offered its support to help reduce the extensive ophthalmology NHS waiting lists.

When the country went into the first lockdown in March 2020, an agreement was created with Bradford NHS Trust and Leeds Teaching Hospitals NHS Trust to keep the Optegra Yorkshire hospital open for NHS use, allowing NHS doctors access to theatre space, specialist ophthalmic equipment and use of clinical and administrative teams.

Most of Optegra's seven dedicated eye hospitals have secured contracts with local NHS Trusts, including work with three trusts in Yorkshire plus four trusts in Surrey/ Hampshire .This ensured local patients could receive treatment for their cataracts and in total Optegra have delivered over 17,000 NHS procedures since the start of the pandemic.

**17,000**

NHS procedures



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One of the many patients who has been able to have treatment at Optegra is **Wenche Penny**, age 76, who suffers with AMD. She says:

**Without this treatment I could risk losing my sight. I was worried in March last year as I know that the regular injections are keeping the condition at bay and helping to keep my vision at a certain level. I was so grateful to find out that my treatment could continue with Optegra Manchester throughout lockdown. Without this, my sight would reduce which would have been a big concern.**

# Phoenix Hospital Group

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More than  
**11,000**  
NHS patients

Phoenix Hospital Chelmsford, part of the Phoenix Hospital Group, has treated over 11,000 NHS patients and has been privileged over the past year to be working with the team from the local Mid and South Essex NHS Trust. As part of this partnership, they have cared for patients from the NHS plastics and dermatology services to ensure that skin cancer consultations, treatments and procedures have continued throughout the pandemic crisis.

In the last 12 months, Weymouth Street Hospital, also part of the Phoenix Hospital Group, has worked with over 30 consultants from Chelsea and Westminster, The Royal London and Barts Health, covering a variety of specialities including hand trauma, oral and maxillofacial, gynaecology, podiatry, pain and plastics.

Working as one team throughout this pandemic, Phoenix Hospital Group and their NHS partners have embraced working together and learning from each other to develop valuable new skills.



**We have been delighted with the facilities and support which The Weymouth Street Hospital has been able to offer Barts Health throughout the Covid pandemic. Our surgical teams from a number of specialties have used Weymouth Street Hospital extensively to continue the care of our patients. The team at Weymouth Street Hospital have always been extremely accommodating and helpful. The facilities offered are superb and we would highly recommend the use of Weymouth Street to others.**

**Alex Forster**, Associate Director for Elective Care, Barts Health NHS Trust

# Practice Plus Group

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Since March 2020, Practice Plus Group have delivered over 180,000 NHS procedures, including over 100,000 outpatient appointments and almost 60,000 diagnostics tests. This includes a collaboration between the teams at North Bristol NHS Trust (NBT) and Practice Plus Group Hospital, Emersons Green which is continuing to ensure urgent cancer surgeries will go ahead despite lockdown.



**180,000**  
NHS procedures

Breast, urological and skin cancer surgery is being carried out at the hospital as well as urgent general surgery. During the first period of lockdown the team at Emersons Green worked with specialists from the Bristol Breast Care Centre (BBCC) to support the delivery of urgent cancer care in a safe, coronavirus-free environment, and from February 2021, NHS patients started to be treated at Emersons Green Hospital for bladder cancer and general surgery with the hospital continuing to deliver breast cancer surgery for NBT patients.



**We are pleased to be working again with our colleagues at Emersons Green to deliver surgery for our patients. Collaboration with Emersons Green Hospital during the first wave of the pandemic enabled us to continue to operate on breast cancer patients and improve their health outcomes through 2020. By strengthening this partnership we will be increasing our capacity to deliver elective operations, some of which have been delayed by the second wave, and continue to focus on delivering urgent cancer surgeries.**

**Karen Brown**, Chief Operating Officer at NBT

# Ramsay Health Care

Ramsay Health Care UK has looked after 650,000 NHS patients during the pandemic including outpatient appointments, diagnostics and surgery for urgent services such as cancer, trauma, and acute care.

As part of this, Ramsay have hosted over 20 NHS services within its facilities, with over 50,000 MRI and CT scans delivered by the Ramsay diagnostic team to the NHS. Ramsay also made available over 500 items of equipment, ventilators and PPE provided to NHS Trusts, as well as supporting local



**650,000**  
NHS patients

communities with PPE training and care home swabbing. Over 900 Doctors have worked with Ramsay throughout the pandemic to deliver services under emergency practising privileges, which included over 500 Junior Doctors.

Ramsay has played a particularly key role in delivering NHS cancer in the last year. Since the pandemic began, Ramsay hospitals have performed over 16,000 cancer treatments for NHS patients, both for critically required cancer surgery including breast and colorectal surgery, and for chemotherapy treatment - maintaining the patient pathway and ongoing provision of vitally needed services.

“

As we move into the next phase of working together through the covid19 pandemic, we wanted to take this opportunity to thank you, and all the clinical and non-clinical staff at the Yorkshire Clinic who have supported our health and care system in Bradford District and Craven over the last 10 months. You have been at the forefront of offering your services, staff, and facilities, and we are incredibly grateful for the continued commitment you and the team are delivering. Your teams have provided much needed resilience to our acute hospitals and have cared for our patients with kindness and compassion.

**Feedback to The Ramsay Yorkshire clinic**, in a joint letter from Airedale NHS Foundation Trust, Bradford Teaching Hospitals NHS Foundation Trust, and Bradford District and Craven Clinical Commissioning Group

# Schoen Clinic

During the first wave of the coronavirus pandemic, Schoen Clinic London carried out over 340 orthopaedic and spinal surgical procedures for NHS patients as part of the national covid19 contract with the NHS. Since then the hospital has continued to support the NHS, delivering almost 400 vital orthopaedic and spinal surgical procedures under a new agreement with NHS London.

Throughout the pandemic, Schoen Clinic London was also proud to second several colleagues to NHS Trusts across London, including The Nightingale Hospital, The Royal Marsden and St Mary's Hospital (part of Imperial College Healthcare NHS Trust) where they lent their expertise to where it was needed most.

over  
**700**  
NHS patients  
treated



A key part of their support for the NHS over the last year has been working in partnership with University College London Hospitals NHS Foundation Trust to deliver orthopaedic treatment, and as part of this, have helped to reduce Length of Stay (LOS) for patients undergoing Total Knee Arthroplasties (TKAs). Having reduced LOSs down to two days, UCLH are now hoping to introduce as best practice into their new orthopaedics facility.

“

It's a good time to say how much we have appreciated the Schoen's help over this difficult time. Having access to your excellent facility and the general “can-do” attitude of everyone who works there has made this potentially difficult collaboration a real pleasure. Although I hope we will not have to call on you again, I know we all feel much happier knowing we have such a reliable partner to call on if necessary.

**Sam Oussedik**, fellowship-trained knee, sports and trauma surgeon and Clinical Director of trauma and orthopaedics at UCLH

# Spencer Private Hospitals

Spencer Private Hospitals (SPH) have ensured that all of their beds have been made available to East Kent Hospital University NHS Foundation Trust (EKHUFT) in the past year, delivering over 20,000 procedures for NHS patients.

over  
**20,000**  
outpatient  
appointments  
for NHS patients

In total SPH have delivered over 18,000 NHS outpatient appointments, as well as caring for over 1,400 in-patient and day case NHS patients.

EKHUFT have had access to outpatient facilities with SPH clinical and reception staff supporting those clinics, as well as access to a number of highly qualified staff who transferred into ICU to assist during Lockdown. This equated to 1,655.5 staff hours allocated to ICU, Neuro Rehab and other wards.



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**The relationship between SPH and EKHUFT has strengthened exponentially, and SPH have been incredibly supportive enabling the success of our pandemic plan by accepting patients with a higher acuity onto the ward, providing outpatient capacity, staff, facilities and services.**

**Lesley White**, Deputy Chief Operation Officer, EKHUFT

# Spire Healthcare

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Spire Healthcare's hospitals across England, Wales and Scotland have supported the NHS during the covid19 pandemic, particularly through the provision of surgery, treatment and diagnosis for patients with cancer and other critical conditions such as cardiac disease, with many of their hospitals taking over whole cancer services and chemotherapy from their local trusts. Across their hospitals, Spire have cared for more than 214,000 NHS patients during the course of the pandemic, who would otherwise have seen their treatment or diagnosis cancelled or postponed. This included more than 27,000 admissions of patients who needed urgent cancer care. Spire also loaned over 50 ventilators and transferred over 250 colleagues temporarily to the NHS, as well as hosting up to 900 doctors in training.

Cared for  
more than  
**214,000**  
NHS patients

In Southampton, the local NHS Trust transferred its oncology and haematology services to Spire Southampton, where they treated a wide variety of cancers, including gynaecological, neurological and gastrointestinal, while also supporting urgent cardiac and lung surgery. And as part of the agreement between Spire Norwich and the Norfolk University Hospitals NHS Foundation Trust, thousands of NHS patients were seen at their hospital, many receiving vital chemotherapy treatment, which allowed the Trust to focus on caring for people with covid19. At the height of the pandemic, Spire also opened a temporary midwifery hub at Spire Norwich, allowing for mums to come into a secure environment where they and their babies were safe to meet midwives from across the county.



**Our mission is to care for our patients, whether they have COVID-19 or other urgent care needs which are unrelated to the pandemic. The support we have received from Spire has been tremendous, and we are delighted to be working in partnership to benefit the local community at this difficult time.**

**Sam Higginson**, Chief Executive of Norwich and Norfolk University Hospitals NHS Foundation Trust

# Transform Hospital Group

Transform Hospital Group partnered with NHS trusts in the North-West and Midlands to support the health service and patients in need during the covid19 pandemic, and to date have treated over 2,150 NHS patients. Transform's Pines Hospital in Wythenshawe has delivered cancer-related breast reconstruction and dermatology surgeries for Manchester University Hospitals Foundation Trust and continues to provide plastics, soft tissue orthopaedics and breast affirmation surgery.

Treated  
more than  
**2,150**  
NHS patients

Their Burcot Hall Hospital in Bromsgrove has also worked with Worcester Acute NHS Trust to conduct upper and lower GI, ENT, vascular and orthopaedic procedures, as well as working with University Hospitals Birmingham to deliver plastics and upper gastrointestinal procedures. In addition, in 2021 Transform reached an agreement with Wye Valley NHS Trust in relation to orthopaedic and soft tissue surgeries and is now carrying out these procedures.



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**UHB is working together with Transform Hospital Group to treat patients with gallstone disease. The initiative is a welcome relief for patients with this painful condition who have been waiting longer than usual for surgery at UHB due to the COVID pandemic. The agreement provides surgical treatment to around 20 patients a week, and most of these will safely be able to return home on the same day after surgery.**

**Raj Nijjar**, Clinical Service Lead, Department of upper GI and Sarcoma Surgery,  
University Hospitals Birmingham



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Independent Healthcare Providers Network  
Second Floor  
18 Smith Square  
London SW1P 3HZ

Email [info@ihpn.org.uk](mailto:info@ihpn.org.uk)  
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